# Town of Walpole's

Emergency Dispensing Plan



#### Purpose

- For organizing and coordinating health and medical services during an infectious disease emergency
  - Eg. administer pandemic flu vaccines
    to 80% of the population within 2 days

#### **Objectives**

- Sites to be set up within 1 day of notification
- To provide initial vaccination/prophylaxis for the affected population
- To be sufficiently flexible to adjust to the scope of the event

#### Two Sites we will be using

Norfolk Agricultural School



The Old Country Buffet (at the Walpole Mall)



#### **Secondary Sites**

Diamond Pond Terrace

Neponset View Terrace

New Pond Village

### **Hours of Operation**



■ 7 A.M. to 9 P.M.

We can probably vaccinate 330 people per hour per day per site

# Notifying the Public



We have a list of radio, tv and local cable telephone numbers that we will call with an announcement

Walpole Website

#### **Security**



- Walpole Police Chief or designee will assign personnel for:
  - Medication storage sites will include security personnel or locks
  - Providing and ensuring the safety and welfare of the volunteers, staff and patients
  - Provide internal and external crowd control and traffic movement

### Staffing Plan per site-Clinical-32 personnel

Triage	5
Medical Screener	
(MD, RN, EMT, PNP)	8
Physician evaluator (MD)	1
Pharmacy (RPh and tech)	6
Vaccinators	8
Behavioral health	4

## Staffing Plan per site-Non-clinical 37 personnel

Medical form distribution	4
Greeters/floaters	4
Data entry	5
Interviewers of contacts	2
Security	20
Maintenance	2

### Just-in-time training



- For staff/volunteers will consist of
  - Brief overview of site and operations
  - Chain of command
  - Job specific training and job descriptions
  - Resources needed for completing tasks

#### **Incident Command Structure**

- This is the structure we will utilize for
  - Command
  - Logistics
  - Planning
  - Finance
  - Operations

#### Each site will have:

- Incident commander
- Operations coordinator (medical)
- Planning coordinator
- Logistics coordinator
- Admin and finance coordinator
- Safety Officer (security)
- Public Information Officer

#### **Operations Coordinator:**

Patient flow

Patient care

Transport

Security

# Patient Flow-moving of people through the site

Greeters

Registration

Flow maintenance staff

# Patient care-oversees all clinical activities within the site

#### Triage

- Forms Review
- Dispensing
- Medical Evaluation

**Behavioral Health** 

#### **Transport**

- Responsible for promptly removing patients from the Site to another health care facility
  - Probably will be Town's EMTs



#### **Security**

Is responsible for the protection of all individuals at the Site



#### Logistics

- Reports to the EDS Coordinator
- Works closely with the Ops Chief (medical chief)

- May have 2 branches
  - Service
  - Support

#### Service

Communications



Food



Child care



#### Support

 Facilities-maintains the infrastructure (including set up, janitorial)

Floaters-give people breaks

Supply-work with procurement

#### Planning and Finance

Costs must be documented



Data must be tracked



Personnel time must be tracked



#### **Patient Flow Plan**

- Greeting/Entry Screening
  - -Forms
  - Triage
    - Medical evaluation/health care center
    - Drug dispensing/forms collection/home